

STRATEGIC PRIORITIES 2019-2021

THEMES

Defining Our Future Responding to Our Context Affecting Systemic Change

> **COMMUNITY LEADERSHIP** AND PUBLIC SERVICE

Responding to Vulnerability **Fostering Self-Determination**

Sustainable Organizational Practice Impact through Investment

COMMUNITY ENGAGEMENT AND CRITICAL SERVICES

CAPACITY AND INFRASTRUCTURE

GOALS

Building Safe & Healthy Neighbourhoods

•strengthen community relations •develop strategic partnerships •develop effective programs & services •lead through practice in the Church & Wellesley and Moss Park neighbourhoods

Advancing City Building and Public Service

- •integrate Toronto Public Service values in our existing and new work
- •maintain and enhance partnership with the City to increase impact

Affecting Systemic Change

•advocate for the rights of LGBTQ2S people through public awareness and educational campaigns •develop strategic partnerships with key stakeholders

Responding to Emergent Needs

- •enhance community-informed service delivery & practice, rooted in the principles of self-determination
- continously improve service delivery based on stakeholder-engaged program reviews
- expand Anti-Violence & Access to Justice initiatives and Trans **Engagement Strategy**
- •strengthen program evaluation and reporting mechanisms and tools
- •enhance budget development process to ensure best use of resources to meet current and future needs

Strengthening Funding & Infrastructure

•develop and implement a new 5-year Philanthropy & fundraising plan •implement strategic resource planning and equitable resource allocation •develop our social and productive enterprises •increase volunteer & membership engagement and launch a new program platform •effectively maintain our community assets by continuing to invest in our infrastructure and systems to support our work

Strengthening Organizational Culture

- •develop leadership, Board capacity, and governanace on our Strategic Action Plan
- establish organization-wide capacity development plan

Integrating Anti-Racism and Equity Framework

 prioritize the implementation of Anti-Racism and Equity Framework across the organization •develop a strong understanding of the framework across organization and services